# Current Status

## CRBS IT Status Blog

<table>
<thead>
<tr>
<th>Approximate Time</th>
<th>Event</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wed., Sept. 30th, 2009 8pm PDT</td>
<td>Rehosting of primary DNS server</td>
<td>No interruption of Domain Name resolution is expected</td>
</tr>
<tr>
<td><strong>COMPLETED</strong> Thurs., Sept. 17th, 2009 5pm-9pm PDT</td>
<td>Power interruption at SDSC to facilitate upgrade of Emergency Power Off switch</td>
<td>Downtime for CRBS equipment varies from no interruption to down for the duration. We are working to acquire additional hardware that will either shorten or eliminate the outage for most servers. Some servers, particularly the CRBS cluster and the CCDB cluster, including non-cluster machines located in those racks, will be unavailable for the duration of the power interruption. A list of affected servers, and the extent to which they will be impacted can be found here.</td>
</tr>
<tr>
<td>Sat.-Sun., Sept. 12-13, 2009</td>
<td>Upgrade of server and software for Jira, Confluence, Crowd and FishEye/Crucible</td>
<td>Go here for more details of the new version.</td>
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<tr>
<td>Tues., Aug. 18, 2009 9pm - midnight</td>
<td>Upgrade of bamboo.crbs.ucsd.edu build test server from version 2.2.3 to version 2.3</td>
<td></td>
</tr>
<tr>
<td><strong>COMPLETED</strong> Sun., Aug. 16, 2009, 6pm - Mon., Aug. 17, 7am</td>
<td>Production Oracle RAC database server is being patched and moved from the nbirn.net domain to the crbs.ucsd.edu domain. During this outage, status information can be found at <a href="http://support.crbs.ucsd.edu">http://support.crbs.ucsd.edu</a> and/or <a href="http://status.crbs.ucsd.edu">http://status.crbs.ucsd.edu</a></td>
<td>As of 7:14 am, the Oracle RAC upgrade and domain name change are complete. At this time, all Oracle RAC databases are back online and functioning nominally. As of 3:35am, upgrade was progressing, but not yet complete. Next update will be at 7am, Monday, August 17th. For applications: * if you use an IP, you must change it to a FQDN (Fully Qualified Domain Name) that has “crbs.ucsd.edu” in it. * If you use an FQDN that has “nbirn.net” in it, you must change it to the appropriate/analogous “crbs.ucsd.edu” FQDN. Examples of where modifications might be needed include properties files that configure jdbc connections and Insnames ora files that configure oracle clients. You can go ahead and make any necessary changes to applications at your convenience, prior to the work Sunday night, as the new entries are already in DNS.</td>
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<tr>
<td>Sunday, July 19, 2009 1:30pm - 8:00pm</td>
<td>Changes to network infrastructure at SDSC. These changes affected every server/service hosted at SDSC. Most experienced only a simple, if extended, loss of network connectivity. However, the Oracle RAC had to be restarted.</td>
<td>Completed except for restart of Oracle RAC and verification of any systems that use it.</td>
</tr>
<tr>
<td>Wednesday, June 10 12:00 to Thursday June 11 10:00am</td>
<td>Upgrade of dev VM environment for the following servers: ccbdb-dev-gama2.crbs.ucsd.edu ccbdb-dev-mcathost.crbs.ucsd.edu dev-apache-crowd.crbs.ucsd.edu noc-als satr-dev-portal.crbs.ucsd.edu vrowley-dell.adtest.ucsd.edu</td>
<td>COMPLETED noc-als not converted satr-dev-portal.crbs.ucsd.edu moved to vm-dev-3 ccbdb-dev-gama2.crbs.ucsd.edu ccbdb-dev-mcathost.crbs.ucsd.edu dev-apache-crowd.crbs.ucsd.edu upgraded, tools installed and brought back up. 64 bit is now enabled on the VM host.</td>
</tr>
<tr>
<td>Friday, May 22, 2009 11pm-1:00am PDT</td>
<td>UCSD Campus phone upgrades. Campus telephone service will be unavailable during the upgrade.</td>
<td>COMPLETED After the upgrade, you may have to reset the “Accept 2nd Call” feature, enable the “Follow Me” (2) feature, or enable the “External Call Forward” (23) feature on your phone. Also, the message waiting indication for analog phones will be changed from the elevated dial tone to a pulsating dial tone.</td>
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<tr>
<td>Date</td>
<td>Time</td>
<td>SCOPE</td>
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| Thursday, May 21, 2009 10:00-11:45 pm PDT | SCOPE: Network hardware and IOS upgrades and router reloads.  
IMPACT: Rolling outages of attached networks during this maintenance window. Intermittent connectivity loss of approximately 10 minutes during this window can be expected. This includes both wired and wireless networks in the following areas: | | | |
|                  |                  | COMPLETED  
Affected areas include:  
Node-A  
Muir-Biology  
Cognitive Sciences  
Chemistry Research  
Economics  
Eucalyptus Point  
Faculty Club  
Hopkins Parking  
HSS  
Institute of the Americas  
International Relations/Pacific Studies  
Mandeville  
Mandler  
McGill  
Rady School of Mgmt  
Pangea Parking  
Peterson  
RIMAC  
Sequoiah  
Social Sciences  
Solis  
Thurgood Marshall Admin  
UNEX  
ResNet Areas: ERC, Thurgood Marshall, Muir  
Node-K  
Campus Services Complex - All Buildings  
Node-V  
BSB  
CMG  
CMME  
CMMW  
FMRI  
Leichtag  
MTF  
SOM - Trailers (Ash, Evergreen, Holly, etc.)  
Stein  
SIO  
All Buildings at SIO  
Resnet Area: Coast Apts. | | |
| May 6, 2009 10:00pm-11:00pm PDT | SCOPE: Network hardware upgrade and router reload.  
IMPACT: Outages of attached networks during this maintenance window. Intermittent connectivity loss of approximately 15 minutes during this window can be expected. This includes both wired and wireless networks in buildings serviced via Node-S. | | COMPLETED  
Node-S  
Bldgs. 301,302,303,309,400  
Career Services  
Center Hall  
International Center  
Student Health  
Student Services | |
| May 2, 2009 5:30am-6:30am PDT | SCOPE: Network hardware upgrades and router reloads.  
This is the 2nd of 2 upgrades scheduled.  
IMPACT: Rolling outages of attached networks during this maintenance window.  
Intermittent connectivity loss of approximately 10 minutes during this window can be expected.  
**CalIT Building (aka Atkinson Hall) will be affected!** | | RESCHEDULED | |
| Apr. 30, 2009 10pm-11:45pm PDT | SCOPE: Network hardware upgrades and router reloads.  
This is the 1st of 2 upgrades scheduled.  
IMPACT: Rolling outages of attached networks during this maintenance window.  
Intermittent connectivity loss of approximately 10 minutes during this window can be expected.  
**Basic Sciences Building and Holly Building will definitely be affected! Email may be delayed.** | | COMPLETED | |
| April 28, 2009 4:55pm PDT | A problem with connectivity to NCMIR home directories is being addressed. | | CORRECTED: April 28, 2009 5:13pm PDT | |
| Apr. 18, 2009 8pm PDT | Upgrades to Jira, Confluence and Crowd websites to shorten URLs and improve performance.  
Users who are experiencing problems logging into Jira should:  
- email support_at_crbs.ucsd.edu and cc: vrowley_at_ucsd.edu  
- include the username you login with | | COMPLETED: Apr. 19, 2009 8pm  
**NOTE:** New URLs  
Crowd Single Sign-On: [http://crowd.crbs.ucsd.edu](http://crowd.crbs.ucsd.edu)  
Confluence Wiki: [http://confluence.crbs.ucsd.edu](http://confluence.crbs.ucsd.edu)  
Jira Tracking System: [http://jira.crbs.ucsd.edu](http://jira.crbs.ucsd.edu)  
(http://jira.crbs.ucsd.edu also works) | |
| Apr. 13, 2009 6am PDT | SDSC Network upgrades - minimal disruption expected as we are switched from one main router to another | | COMPLETED: No impact reported. | |

**Recently Updated**  
[Request a CRBS Single Sign-On (SSO) Account](http://example.com/requests)  
Jun 21, 2021 • updated by Sean Penticoff • view change  
[CRBS Systems Support Wiki](http://example.com/wikis)  
Jun 21, 2021 • updated by Sean Penticoff • view change
Admin shared drive
Sep 09, 2020 • updated by Sean Penticoff • view change

Replacing an expired PRP token
Aug 31, 2020 • updated by Sean Penticoff • view change

CDeep3M PRP
May 04, 2020 • updated by Sean Penticoff • view change

CDeep3M PRP
Aug 29, 2019 • updated by Willy Wong • view change

Ubuntu 18.04 Nvidia Install
Jun 13, 2019 • created by aborchar

Sending or requesting large files to/from another person
May 02, 2019 • updated by Sean Penticoff • view change

Resolve Login Issues
Aug 30, 2018 • updated by Sean Penticoff • view change

CRBS Systems Support Wiki
Dec 21, 2017 • updated by Chris Churas • view change

iRODS Troubleshooting
Aug 28, 2017 • updated by Vicky Rowley • view change

Generate and use SSH keys
Dec 13, 2016 • updated by Chris Churas • view change

Accessing and installing office 365 - free
Nov 30, 2016 • created by Sean Penticoff

Network Performance Issues
Nov 30, 2016 • updated by Sean Penticoff • view change

Backup your drive with Acronis
Jul 25, 2016 • updated by thn055 • view change

Navigate space