# CRBS Systems Support Wiki

## Common Requests and Support

<table>
<thead>
<tr>
<th>Request an Account</th>
<th>Request New Hardware</th>
<th>Request Server or VM</th>
<th>Access NCMIR Webmail</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Request an Account Icon" /></td>
<td><img src="image2.png" alt="Request New Hardware Icon" /></td>
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<td><img src="image4.png" alt="Access NCMIR Webmail Icon" /></td>
</tr>
<tr>
<td><strong>PASSWORD RESET</strong></td>
<td><strong>Report a Problem</strong></td>
<td><strong>User Support</strong></td>
<td><strong>Developer Support</strong></td>
</tr>
</tbody>
</table>

Contact us on slack in the `_support` or `#devops` channel.

## Additional Support Options and Self-Help Resources

### User Support

- CRBS General Info
- CRBS Home
- Directories Quotas and Reservations
- Data Storage Info
  - (aka Thumper Space)
- Email Info
- How To...
- Network
  - Performance Issues
- New organization for NCMIR data
- Troubleshooting
- Wiki Tutorial

### Developer Support

- Atlassian Info - Jira, Confluence, Bamboo, Fisheye, Crucible, Crowd, Clover, etc.
- CVS
- Docker - creating a new image for an application
- Docker Installation CentOS 7
- Emacs tricks
- Fetch part of an image stack from the processing portal or via API
- iRODS info
- Linux Info
- Mercurial
- Perl
- Releasing Open Source Software at UCSD
- SVN
- Tips and Tricks
- Tomcat Info
- Triton
- Troubleshooting - Developers
- Using Screen to disconnect / reconnect to Linux sessions

### Email How-Tos

- Access NCMIR Email from a browser
- Associate an email address with a Google account
- Configure an Email Client
- Forward NCMIR E-mail
- Send Email from non-UC ISP
• Use Mailing Lists

Project Wikis

• CRBS Projects
• CAMERA
• NIF
• SOM
• NCMIR
• SLASH

To check the status of CRBS Systems, see our issue blog, or our status page.